

Monday, September 6, 2021

Update 12 | Ransomware Security Incident at Leschaco on August 21, 2021

Dear Valued Customer / Business Partner,

As already mentioned last Friday, we were able to put back core areas of our IT landscape into operations in the course of last week. Over the weekend, we successfully integrated further key functions into our IT infrastructure following the ransomware attack on August 21. We have thus stabilized and improved our achievements of the IT performance.

The present status of our IT-supported business processes is near to what it was before the cyber attack.

At the same time, in the past few days we have been able to complete numerous orders and inquiries whose processing had been delayed by the technical disruptions. Once again, we ask for your understanding for any complications that may have occurred.

We are aware that there will still be obstructions or restrictions at one point or another in our worldwide network of operations. This is linked to our indispensable focus on maximum security in all regards. The data exchange with external systems will be consequently limited to what is necessary and only eased after IT forensic recommendation as all our systems are on-going subject to IT forensic monitoring. Security always comes before speed.

We will continue to keep you informed. If you have any further questions, please reach out to your known contact person within the Leschaco Group.

Kind regards

Leschaco (Lexzau, Scharbau GmbH & Co. KG)

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Disclaimer

Please note that all information reported in the Customer Advisory is to the best of our knowledge at the time of writing, but we cannot guarantee its correctness or accuracy.