Customer Advisory



Wednesday, January 29, 2020

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Coronavirus Information - 1

Dear Customer.

In the following you will get information about the outbreak of the coronavirus and the measures we have taken at Leschaco:

- More than 50 million people living in China are currently under isolation, as transportation is restricted, roads are blocked, trains and flights are suspended.
- On Tuesday, January 28, 2020, most governments of the provinces on the east coast of mainland China extended the spring holidays until February 9, the first working day being Monday, February 10.
- The health and safety of our employees has top priority. So far there have been no reports of employees of the Leschaco Group being infected with the coronavirus. In order to protect the health and safety of our employees in the best possible way, we have issued a Leschaco Travel Policy, which stipulates that travel to and from China should be avoided for the time being.
- In order to be prepared for possible effects on our customers' shipments also taking into account that each province has its own measures and differences in the interpretation of existing laws an emergency team, which we already formed last week for shipments to and from Greater China, evaluates and defines potential risks. We are in contact with carriers, airlines and other service providers, also in order to get the most objective picture possible. Furthermore, the emergency team is working on a plan to specifically cover the processing of our customers' incoming and outgoing shipments in the week from February 3 to 9.
- According to media reports published today, the first airlines such as Lufthansa including Swiss
 and Austrian Airlines, American Airlines or British Airways have cancelled connections to China,
 also due to declining demand for air freight space as the further processing of the shipments as
 well as the transport on the receiving side is currently not given.

However, the situation is volatile, and it remains to be seen what further effects the coronavirus will have on the supply chains. We will keep you informed of changes.

If you have any questions regarding your Greater China shipments, please contact your known contact person within the Leschaco Group.

Kind regards

Leschaco (Lexzau, Scharbau GmbH & Co, KG)

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Disclaimer

Please note that all information reported in the Customer Advisory is to the best of our knowledge at the time of writing, but we cannot guarantee its correctness or accuracy.