Customer Advisory



Monday, February 10, 2020

Forwarding is our passion. Since 1879.

Coronavirus Information - 4

Dear Customer,

In addition to our customer advisories dated January 29, 31 and February 03, 2020, you will find further information below:

- With the exception of Shenzhen, we will resume work in all Leschaco offices on the Chinese mainland today on Monday, February 10. Only staff needed for office work will enter the offices after the holidays. All other employees will work remotely. To protect the health of our employees, we have established a number of measures and rules in our Chinese offices. It is our goal to ensure that these measures provide the best possible protection for our employees and that all shipments can be processed.
- The Hong Kong office is able to operate under normal conditions.
- Currently operation of cargo ships at all Chinese seaports is going on normally, although detailed requirements in different ports may vary slightly. At some ports, loading and or discharging operation may be slow due to the lack of stevedores and terminal staff who are away for the prolonged Chinese New Year holidays. Several ocean carriers have announced even more blank sailings. Most likely this will have a negative impact on availability of empty equipment in Europe and the Americas.
- There is an ongoing reefer plugs shortage in the ports of Shanghai and Xingang. Due to the extended CNY holidays the pick-up of cargo is negatively impacted further and the situation has deteriorated significantly. Based on this situation Maersk and Hamburg Süd will apply effective February 07, 2020 a congestion surcharge of USD 1,000 per container for all reefer cargo arriving into Shanghai and Xingang to cover the additional cost of re-routing. It can be assumed that others will follow.
- Some terminals outside China have announced restrictions on ships that have called at a port in Greater China in the past 14 days.
- Over the past few days, several airlines continued to announce that they will either reduce or completely cancel flights to and from China. These cancellations primarily affect passenger airplanes and therefore belly cargo capacities. However, we have also received notifications that dedicated airlines are currently re-evaluating their flight schedules for the coming weeks.
- The disruption of incoming and outgoing air and sea freight, truck and rail freight traffic are likely to last as long as the coronavirus crisis continues to spread. We are constantly monitoring developments and preparing to handle our customers' shipments with the least possible impact in view of possible delays in access to ports/airports, lack of drivers, additional documentation requirements, customs clearance and similar problems.

We will monitor the situation closely and keep you informed.

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If you have any questions regarding your Greater China shipments, please contact your known contact person within the Leschaco Group.

Kind regards

Leschaco (Lexzau, Scharbau GmbH & Co. KG)

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Disclaimer

Please note that all information reported in the Customer Advisory is to the best of our knowledge at the time of writing, but we cannot guarantee its correctness or accuracy.